

HOW TO BOOK A PHYSIO APPOINTMENT VIA THE APP

1

DOWNLOAD THE MEMBER APP



- Search for “Glofox” in your app store
- Download and open the app, search for “Setanta Fitness Armagh”
- Existing members log in requesting new password (if forgotten). New members register

HOW DO I BOOK A PHYSIO APPOINTMENT?

- Tap the “Timetable” button at the bottom of the screen
- Select “PT | S&C | PHYSIO” picture
- Choose a date and select appointment time for more details including price
- Click “Book” if you want to go ahead
- Note - appointments can only be booked if it is at least 24 hours before the start of the appointment

2



3

HOW CAN I BOOK AN APPOINTMENT THAT IS LESS THAN 24 HOURS AWAY?



To check availability and book:

- Ring 028 3751 8787 or
- E-mail info@setantafitness.com

HOW CAN I VIEW/MANAGE MY BOOKING?

- Tap the “Bookings” button at the bottom of the screen
- Along the top you can select upcoming “Bookings”, “Waitlist” and “Past” bookings
- Tap on a booking to view details.
- If you wish to cancel a booking you can do that here. Please note cancellations can only be done if it’s at least 24 hours before the appointment begins. If you are within the cancellation window, you will receive a full refund. Unfortunately refunds cannot be given if it is less than 24 hours before the appointment begins, unless it is in exceptional circumstances. If you are outside the cancellation window and would like to enquire about a refund please e-mail info@setantafitness.com

4



5

CAN I USE THE GYM FACILITIES BEFORE/AFTER MY PHYSIO APPOINTMENT?



- Walk In to use the gym is £5
- We have various memberships available - check out “Memberships” in the app